

ESA World Peru
Elias Aguirre 126
Apt 806
Miraflores
Lima 18
Attn: Mariana Crovetti

Dear Mariana,

Having now returned safely to the UK I wanted to express my thanks to you and Ana for your fantastic support during the recent Konica Minolta Invitation Trip to Peru.

After only 24 hours back in the UK I have already had a number of thank you emails and letters from Dealers to say how much they enjoyed the trip. Machu Picchu was undoubtedly the highlight but the other ground arrangements were also well received. In particular the mini a la carte menus that you managed to provide for us in the local restaurants were excellent and everyone appreciated being able to make a choice on the day.

I would also single out the Gala Dinner at Palacio Manco Capac as another memorable occasion. All commented on what a great night it was as was shown by our having to extend the closing time by another hour.

It was great to work with you and Ana and all of the arrangements you were responsible for worked seamlessly and this gave me great confidence that everything would happen as we expected it to. In addition I was very grateful for the arrangements that had to be made at the last minute to manage the illness of one of the Konica Minolta staff members.

I hope we have the opportunity to work together again at some point Mariana and I would have no hesitation in recommending your services to others. Please pass my thanks onto Ana and the rest of the team for a great job!

With best regards



Paul Taylor

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